Plymouth Safeguarding Adults Board Strategic Plan 2016-19





### Strategic Plan 2016-19 Introduction

### Plymouth Safeguarding Adults Board consider:

Everyone has the right to live their life free from violence, fear and abuse.

All adults have a right to be protected from harm and exploitation.

Not everyone can protect themselves.

All adults have the right to independence, which may involve risk. The Government has set out the following six principles which provides the Board with a safeguarding framework:

- Empowerment
- Protection
- Prevention
- Proportionality
- Partnership
- Accountability





Under the Care Act 2014, Safeguarding Adult Boards are for the first time within a legislative framework. The Council, the **Clinical Commissioning** Group and the Police will work with the people of Plymouth, **Board Partners and** Stakeholders to achieve these principles

## Strategic Plan 2016-19 Care Act Duties



# Safeguarding duties apply to an adult who:

- has needs of care and support (whether or not the Local Authority is meeting any of those needs) and
- is experiencing, or at risk of, abuse or neglect and
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse and neglect



- It must publish a Strategic Plan each year
- It must publish an annual report
- It must conduct Safeguarding Adult Reviews

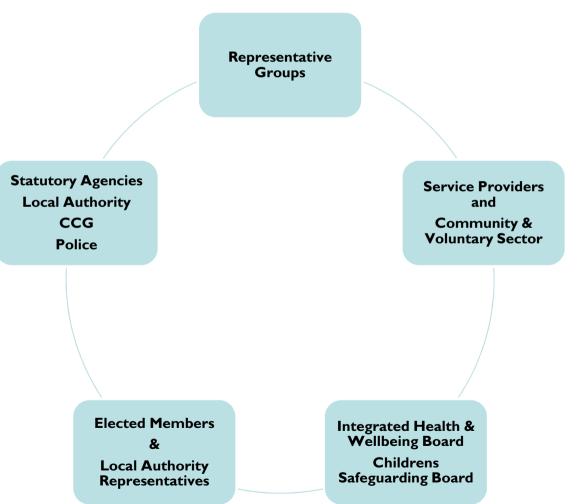
### However the Strategic Plan is service driven and underpinned by:

- Quality & Performance
- Assurance & Governance
- Equality & Diversity



### Strategic Plan 2016-19 Board Partners





## **Principles**



- SAB member's commitment to supply staff and resources
- Commitment to user engagement throughout
- SAB partners/agencies/staff delegated actions within the strategic plan are accountable to the Board
- Any proposed changes to the Strategic Plan must be via the Executive Group in the first instance under a 'Proposal to Change'
- Delegated officers have the authority to agree actions on the behalf of the agency they represent
- Use of the escalation procedure up to and including the Executive Group for mediation and decisions

## Strategic Plan 2016-19 Priorities



**I. Risk Management & Self Neglect** To continue to develop the 'Creative Solutions Forum' for the City, finalise policy and plan awareness events

### 2. Mental Health

To gain assurance from commissioners and providers that safeguarding principles are embedded and actively promoted throughout the mental health system. To ensure that learning from Serious Case Reviews & Safeguarding Adult Reviews are embedded in operational practice

### 3. Engagement & Participation

To further develop a strategy with two main elements:

- Ensuring local people with care and support needs are involved in the safeguarding agenda and the SAB strategic plan
- Increase understanding of adult safeguarding across the city

### Strategic Plan 2016-19 Priorities



#### 4. Quality assurance

To develop a multi-agency Quality Assurance and Performance sub group to analyse information from the Performance Framework, and evaluate trends and patterns for which the SAB will seek assurance and /or action plans from relevant agencies

#### 5. Learning & Development Strategy

To continue work to produce and monitor an agreed competency framework for Board partners and related agencies and organisations

### Strategic Plan 2016-19 Priorities



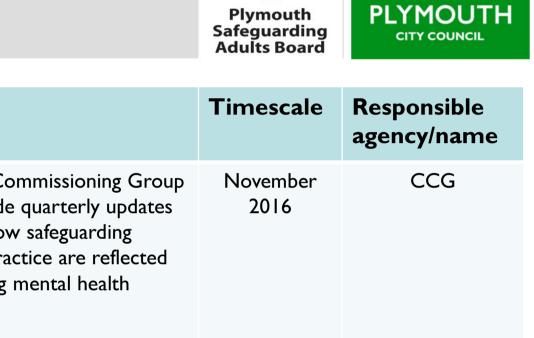
- 6. SAB management arrangements
- Design and establish appropriate SAB management processes and procedures
- Develop a SAB communication strategy, including revised web pages and use of social media
- Board agency self-assessment and member appraisal





Priority I	Actions	Timescale	Responsible agency/name
Risk Management & Self Neglect To develop the 'Creative Solutions Forum', finalise policy and plan awareness events	<ol> <li>Pilot the Creative Solutions Forum, evaluate and establish</li> <li>Finalise and present draft risk management &amp; self-neglect (RM &amp; SN) policy and guidance in conjunction with the RM &amp; SN sub-group and share with stakeholders for feedback</li> <li>RM &amp; SN multi-agency policy agreed by Exec Group</li> <li>Plan an event to present RM &amp; SN policy to SAB Partners and stakeholders</li> </ol>	October 2016 October 2016 December 2016 TBC	Local Authority and SAB Partners





Priority 2	Actions	Timescale	Responsible agency/name
Mental Health (i) To gain assurance from commissioners that safeguarding principles are embedded and actively promoted throughout	(i) The Clinical Commissioning Group (CCG) to provide quarterly updates to the SAB of how safeguarding principles and practice are reflected in commissioning mental health services.	November 2016	CCG
the mental health system. (ii) To ensure that learning from Serious Case Reviews & Safeguarding Adult Reviews are embedded in operational practice	(ii) For the CCG commissioners and mental health services, as part of the annual self assessment, to provide examples of how learning has been used to improve outcomes for people.	January 2017	CCG & Mental Health Provider Services





Priority 3	Actions	Timescale	Responsible agency/name
Engagement & Participation To develop a strategy with two main elements: (i) Ensure local people with care and support needs are involved in	<ol> <li>Develop a SAB engagement and communication strategy to encompass proactive and reactive communications, using varied and appropriate methods including social media.</li> <li>Design and develop an Engagement and Participation</li> </ol>	December 2016 March 2017	Local Authority & SAB Partners
the safeguarding agenda and the SAB strategic plan (ii) Increase	group as a sub-group of the Board to provide effective communication and feedback to the SAB.		SAB Partners
understanding of adult safeguarding across the city	3. Identify appropriate resources to deliver of a wide range of media and communications skills in support of the strategy and engagement group	March 2017	Local Authority & SAB Partners





Priority 4	Action	Timescale	Responsible agency/name
<b>Quality Assurance</b> To develop a multi- agency Quality Assurance and	<ol> <li>Identify a SAB partner to lead on Quality Assurance (QA) for the Board</li> <li>SAB QA Lead develop and</li> </ol>	September 2016	SAB Partner
Performance sub group to analyse information from the Performance	present work plan to the SAB Executive. 3. SAB QA Lead to report	TBC	SAB Partner
Framework, and evaluate trends and patterns for which the SAB will seek assurance and /or action plans from relevant agencies	progress against the work plan, making recommendations to the SAB Executive and Board.	TBC	SAB Partner





Priority 5	Actions	Timescale	Responsible agency/name
Learning & Development Strategy To produce and monitor an agreed	<ol> <li>Task &amp; finish group to present draft competency framework and recommendations to the Lead Officer Group (LOG).</li> </ol>	August 2016	Lead Officer Group (LOG)
competency framework for Board partners	2. Present draft competency framework to the SAB Executive	September 2016	LOG Chair
and related agencies and organisations.	3. Present competency framework to the SAB for agreement	November 2016	LOG Chair
	4. Develop an implementation plan	December 2016	LOG
	<ol> <li>Implementation of Competency Framework</li> </ol>	TBC	SAB Partners

#### Strategic Plan 2016-19 PLYMOUTH Plymouth Safeguarding CITY COUNCIL **Adults Board Priority 6 Actions** Timescale Responsible agency/name SAB Local Authority Ι. Draft and agree board management anuary plan, covering calendar of board and 2017 management sub-group meetings, budget & resource arrangements (i) Design and planning and reporting. establish 2. To explore interaction with partnership October Local Authority 2017 appropriate SAB boards in order to provide the SAB annual report and learning form management SCR/SAR. processes and 3. Annual review of the Board and Sub-October procedures. Executive 2016 - 19group terms of reference, currently: & LOG Executive Policy and Lead Officer Safeguarding Adult Review Risk Management & Self-neglect

#### Strategic Plan 2016-19 PLYMOUTH Plymouth Safeguarding CITY COUNCIL **Adults Board Priority 6** Actions Timescale Responsible agency/name SAB Draft an initial communication October 2016 Local Authority 1 proposal for consideration by SAB management arrangements Chair. November **SAB** Partners (ii) To develop a SAB Draft communication strategy to be 2016 2. taken to the SAB development day for communication consideration. strategy, including revised web pages November Local Authority and use of social 2016 Comm's Team 3. Develop strategy and phased media implementation plan. First phase implementation – January 2017 Local Authority 4. Comm's Team Safeguarding Website. TBC TBC 5. Second phase implementation.

#### Strategic Plan 2016-19 PLYMOUTH Plymouth Safeguarding CITY COUNCIL **Adults Board Priority 6 Actions** Timescale Responsible agency/name SAB November **SAB** Executive Ι. Research SAB partner agency self assessment/audit models for decision 2016 management at the Board Development Day. arrangements January 2017 (iii) Board partner Undertake SAB partner agency self SAB Partners 2. assessment/audit. agency self 3. Collate and present outcome to SAB, Local Authority assessment and April 2017 outcome to inform Strategic Plan. member appraisal Chair and Develop and agree model/terms of January 2017 4. reference for membership and Executive appraisal for Board members. 5. Annual appraisal of Board partners and Annually Chair 2017-19 members